



MicroSurvey

Floating License Application

User Guide
20 July 2021

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Floating License Application

Overview and Requirements

A MicroSurvey Floating License will allow remote users to access shared software licenses stored on MicroSurvey's license portal.

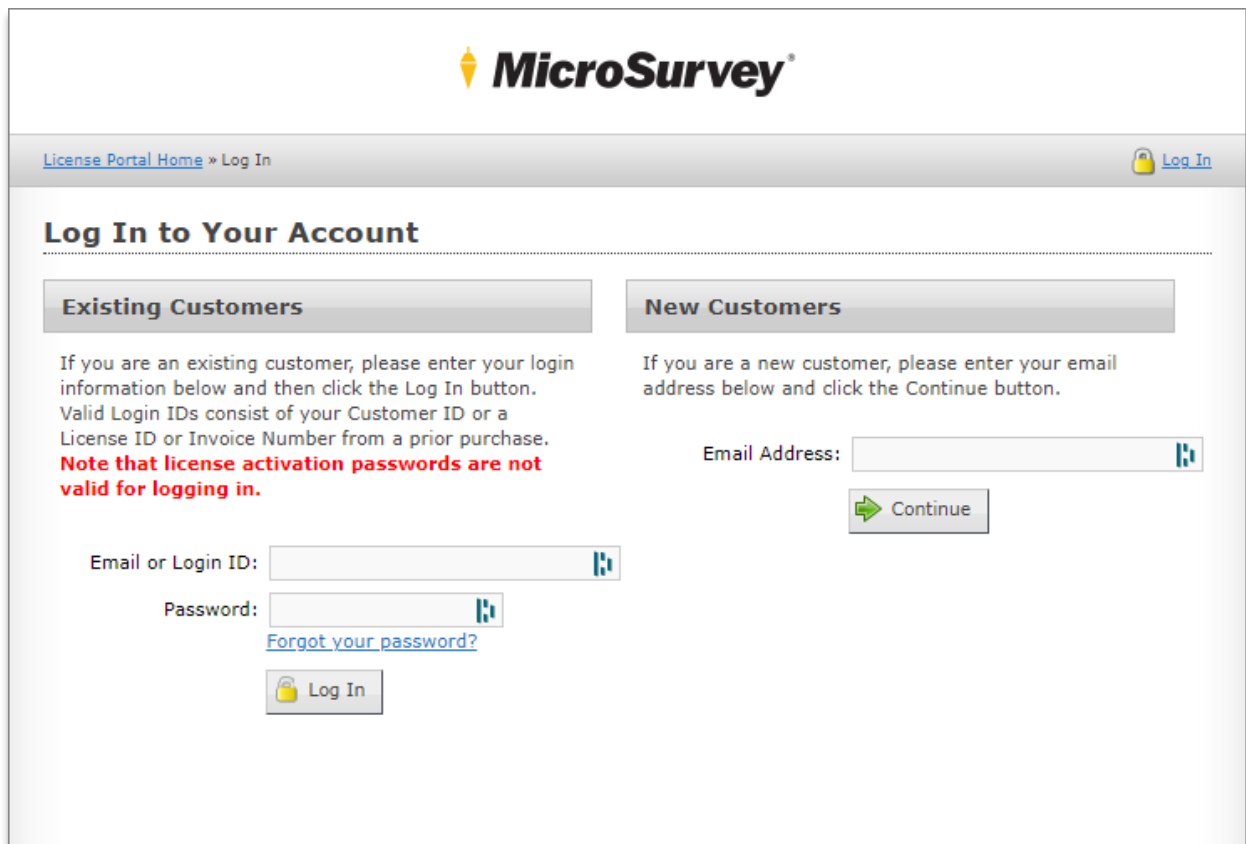
The only requirement to setup a floating license is internet connectivity to the workstation. No VPN (Virtual Private Network) is required to access the license.

License Portal

MicroSurvey's online license portal may be accessed by visiting microsurvey.com/license.


Registration

You must log in to an account to access and review license details. You may create this account, or it may also be provided by MicroSurvey. Instructions for new or existing customers are provided on the page. Licenses will be linked to this account.



The screenshot shows the MicroSurvey License Portal login page. At the top, the MicroSurvey logo is displayed. Below the logo, there is a navigation bar with "License Portal Home" and "Log In" links. The main heading is "Log In to Your Account". There are two columns: "Existing Customers" and "New Customers". The "Existing Customers" column contains instructions for logging in with a Customer ID or Invoice Number, and a "Log In" button. The "New Customers" column contains instructions for logging in with an email address, and a "Continue" button. There are also input fields for "Email or Login ID" and "Password" with a "Forgot your password?" link.

MicroSurvey[®]

[License Portal Home](#) » [Log In](#)  [Log In](#)


Log In to Your Account

Existing Customers

If you are an existing customer, please enter your login information below and then click the Log In button. Valid Login IDs consist of your Customer ID or a License ID or Invoice Number from a prior purchase. **Note that license activation passwords are not valid for logging in.**

Email or Login ID:

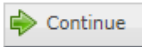
Password: [Forgot your password?](#)



New Customers

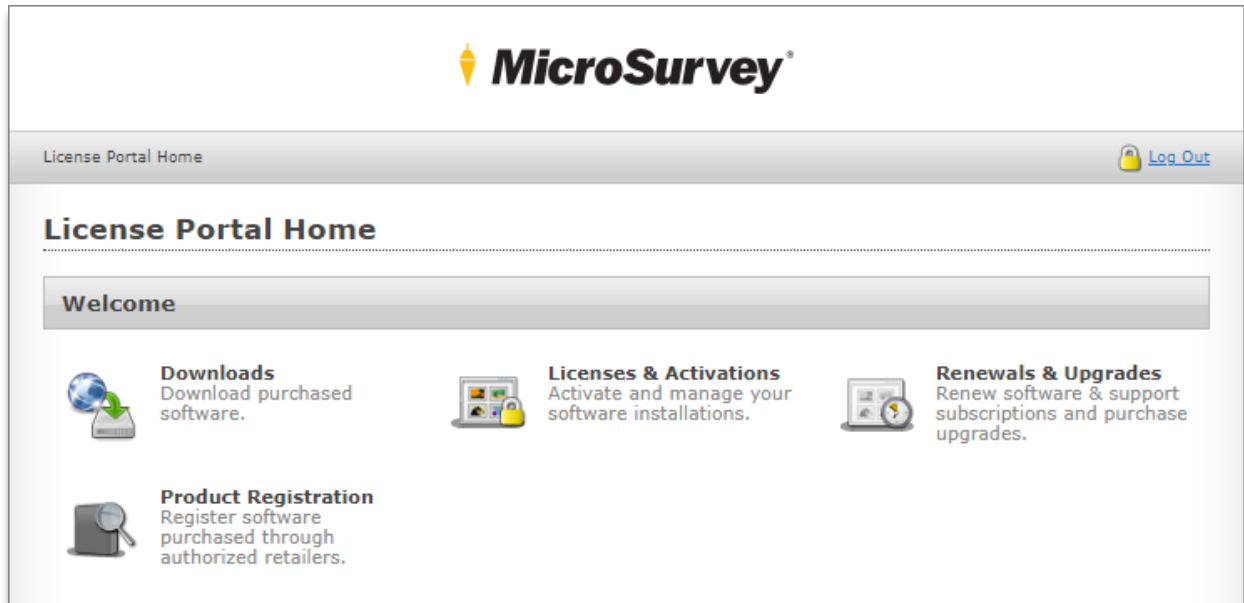
If you are a new customer, please enter your email address below and click the Continue button.

Email Address:

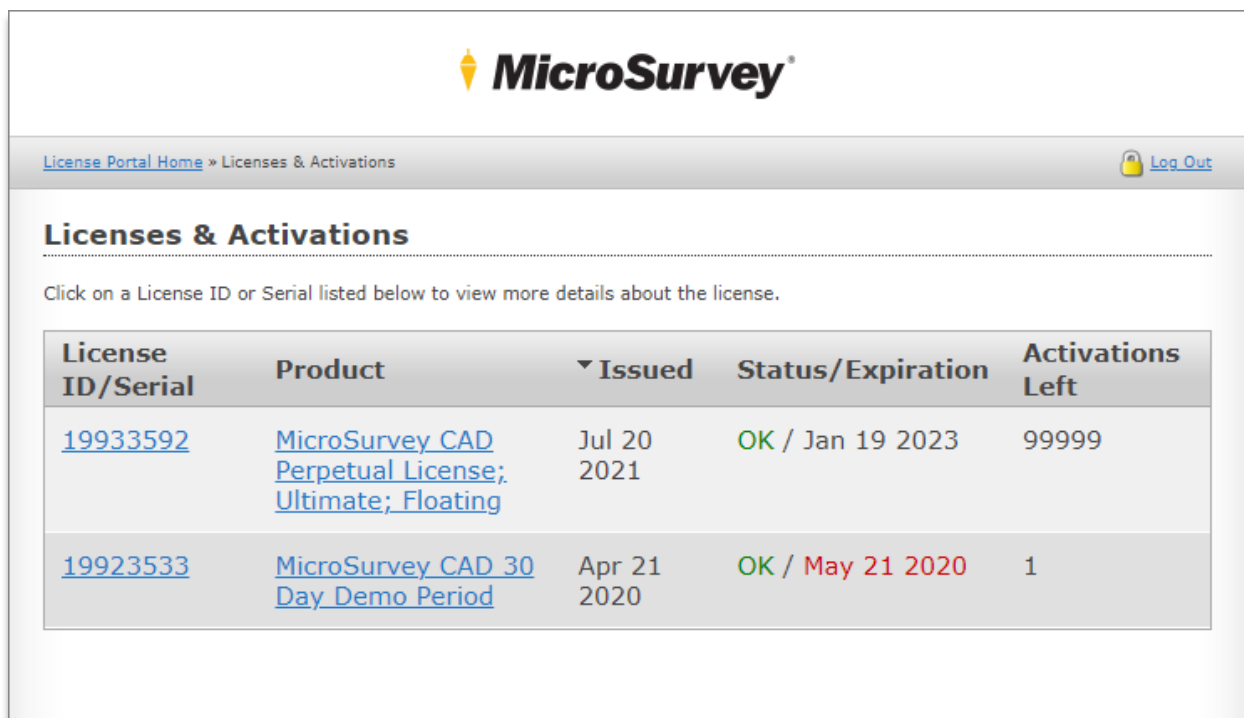


Accessing License Details

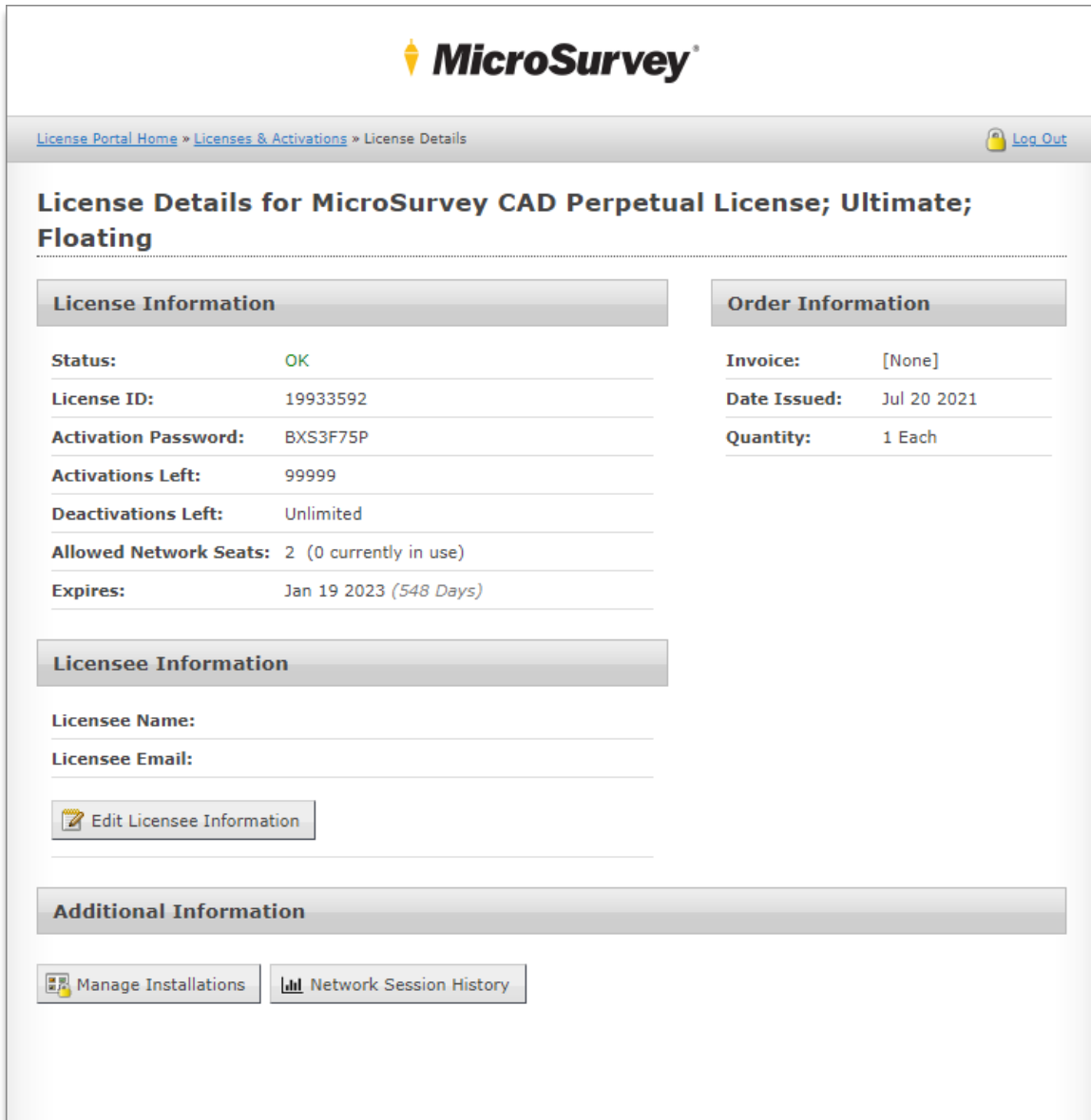
To access license ID's and passwords for entry into MicroSurvey software, click "Licenses & Activations".



A list of licenses which are linked to the account will be displayed. Click on any license to review its details.



License ID/Serial	Product	Issued	Status/Expiration	Activations Left
19933592	MicroSurvey CAD Perpetual License; Ultimate; Floating	Jul 20 2021	OK / Jan 19 2023	99999
19923533	MicroSurvey CAD 30 Day Demo Period	Apr 21 2020	OK / May 21 2020	1



The screenshot displays the MicroSurvey License Portal interface. At the top, the MicroSurvey logo is centered. Below it, a breadcrumb trail reads "License Portal Home > Licenses & Activations > License Details". A "Log Out" link with a lock icon is in the top right corner. The main heading is "License Details for MicroSurvey CAD Perpetual License; Ultimate; Floating".

License Information		Order Information	
Status:	OK	Invoice:	[None]
License ID:	19933592	Date Issued:	Jul 20 2021
Activation Password:	BXS3F75P	Quantity:	1 Each
Activations Left:	99999		
Deactivations Left:	Unlimited		
Allowed Network Seats:	2 (0 currently in use)		
Expires:	Jan 19 2023 (548 Days)		

Below the license information, there is a "Licensee Information" section with fields for "Licensee Name:" and "Licensee Email:". An "Edit Licensee Information" button is located below these fields.

The "Additional Information" section contains two buttons: "Manage Installations" and "Network Session History".

License ID/Password: Use this information to access the license from MicroSurvey software.

Activations/Deactivations: This is the number of times you may add or remove the license to or from any workstation.

Allowed Network Seats: This is the number of licenses you own, which may be run concurrently.

Expiry Date: For a perpetual license, this is your maintenance date.

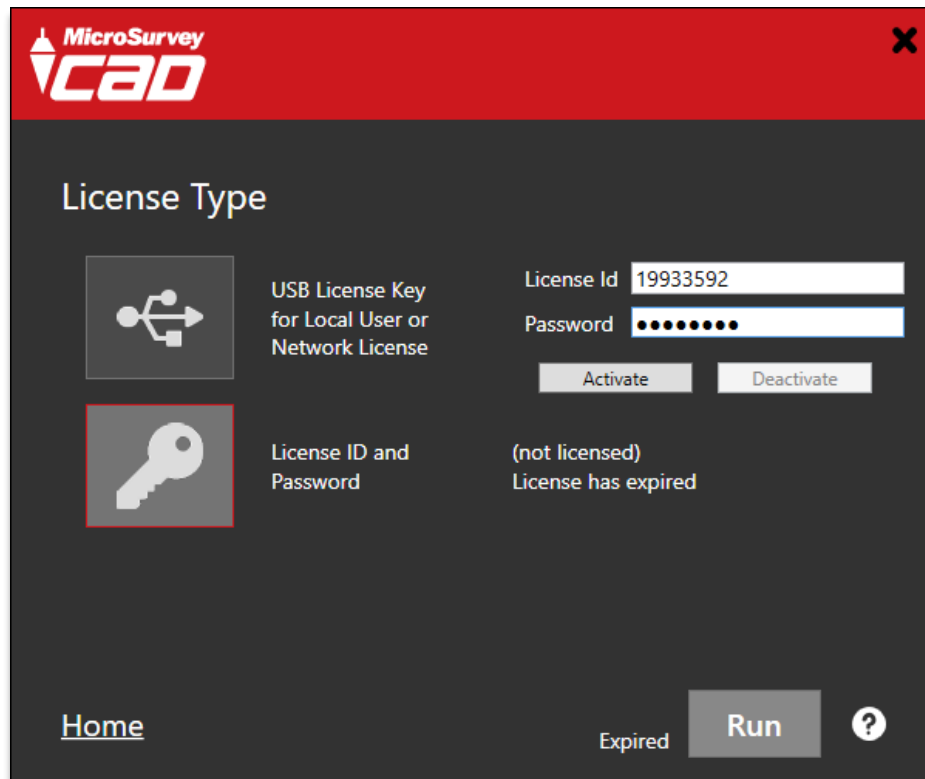
Manage Installations: Use this page to review workstations which have activated this license for use. You may deactivate the license manually from this page. This will result in the program becoming unlicensed on the affected workstation.

Network Session History: Use this page to review license usage.

License Application

Licenses are applied by entering the License ID and Activation Password into MicroSurvey software.

At the license dialog, click the **key button** to enter the license details.



Click **Activate** then **Run** to use the license.

Every time you open the program, the license will be used and pulled from the pool of Allowed Network Seats. Every time you close the program, the license will be returned to the pool of available seats.

If more than one license type is available on your workstation (ie. USB licenses), the license dialog will be shown so you may select the desired license. In this case, clicking the **Run** button will consume the license seat.

Removing a License


To remove a license, simply **click the key button** on the license dialog, then **Deactivate**, and the license will no longer be used on your workstation. You may reactivate it at any time.

When the license dialog is skipped


If the license dialog is skipped at program start, enter **MS_ACTIVATE** (CAD products) or select **Activate License** from the Help menu (STAR*NET) to access it within the program.

On the License Portal

Licenses may also be removed by clicking the **red X button** on the **Manage Installations** page of the desired license on the license portal for the corresponding workstation name.











[License Portal Home](#) » [Licenses & Activations](#) » [License Details](#) » Installation History

 [Log Out](#)

Installation History

Filter: All Active Deactivated

Installation ID	Status	▼ Activated	Last Check		Name
D7N WG-KR3S6-V8Y9Z- BE45B-M96QU-2	Active 	Jul 06 2021	Jul 06 2021		MicroSurvey CAD- [redacted]
W7V9Q-HNL7Z-WRYLZ- 96DJR-FNQ8J-X	Active 	Jul 06 2021			MicroSurvey CAD- [redacted]
MVNFY-UM9VY-X9YFL- KYGAD-4SRQM-3	Active 	Jul 06 2021			MicroSurvey CAD- [redacted]
7WG5F-45LE3-SMYUL- X7DG9-JL6LS-Z	Active 	Jul 06 2021			MicroSurvey CAD- [redacted]